

Metrics for the Evaluation for the Upstate New York Veterans Engagement Board

Assessment Overview

- Includes target audience, measures, and timetable for data collection

Audience	1 x Year			Monthly
Board	* Sustainability	* Implementation * Group cohesion	* Meeting logistics * Training/Education	* Presentation evaluation (after <u>each</u> presenter)
COE/CIH Workgroup a/o liaisons	* Demographics (from application form) * Sustainability	---	* Education/Training * Cohesion	* Implementation * Meeting logistics
Presenter	* Sustainability	* Implementation (3x)	---	* Meeting logistics (once following presentation)
Non-Users	* Sustainability			



Measure Domains

- Together, permits QI/QA of Board use to enhance the effective implementation of community engagement in the research process

Domain	Purpose	Data Collection Method
Sustainability	Examine ability of Board to maintain its operations, services and benefits; dynamic concept and should be assessed at end of Year 1 to make adjustments for future use	Primary Data: • Surveys w/Board • Surveys w/Presenters • Survey w/non-users Secondary Data: • Documentation collected by COE/CIH workgroup
Meeting Logistics	Assess feasibility of monthly meetings, address logistics barriers and implement facilitators to improve participation	Primary Data: • Survey w/Board • Survey w/Presenters Secondary Data: • Documentation & Workgroup feedback
Presentation Evaluation	Garner Board feedback on presentations to refine/improve communication of research with lay audience (will ultimately increase the likelihood of high quality feedback)	Primary Data: • Surveys w/Board
Implementation	Examine fidelity of Board implementation/ use (e.g., how is it being used? Why? How can we improve?)	Primary Data: • Survey w/Board • Survey w/Presenters Secondary Data: • Documentation & Workgroup feedback
Training & Education	Evaluate training “effectiveness”, behavior decay and need for “booster” training sessions (e.g., are we focusing on the right skills in training session?)	Primary Data: • Survey w/Board Secondary Data: • Documentation & Workgroup feedback • Observation by workgroup
Group Cohesion	To understand and improve group functioning	Primary Data: • Survey w/Board Secondary Data: • Documentation & Workgroup feedback • Observation by workgroup